

Annual Report 2022



**TCROSS
WAY LIFECARE**

Seeing people in tough places flourish





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About Crossway LifeCare

Our primary vision is to support people in our local communities that are experiencing significant life challenges. LifeCare's programs revolve around benevolent purposes, particularly for those struggling in areas of life such as isolation and loneliness, mental health challenges, family violence, and economic disadvantage.

We offer a hand up, not a handout

We develop our services in line with asset-based community development principles rather than welfare models. We empower people to stand on their own feet and facilitate them to make their own contributions in community.

We are faith based, not faith biased

LifeCare's staff culture, values and practices are centred around the Christian faith. We seek to model Jesus in our lives and our work. This guides us to be thoroughly inclusive in our services, supporting people from all backgrounds and walks of life.

We provide holistic support

LifeCare offers a range of services that support people in multiple ways, including mental health, family violence recovery, food provision, financial support, mentoring, friendship and community. Our services are person-centred, culturally responsive and family friendly. Providing an environment where children and families are safe is a top priority.

We are an outward expression of the church for the benefit of the local community

While everyone needing support is welcome at LifeCare, we position ourselves as an outward expression of the local church. LifeCare's services reach beyond the congregation, aiming to impact the broader local community.

We are integrated into the local campus

LifeCare seeks to be an expression of the local church. Rather than taking a 'cookie cutter' approach, LifeCare is committed to understanding local issues and developing services that meet local needs in culturally appropriate ways.

We build capacity to care

We value our passionate and dedicated team. We intentionally empower and resource team members and equip campuses with centrally developed resources to achieve this. We look for opportunities to inspire and challenge congregations to build people's capacity to care and support the church's culture of care.

We maintain a culture of organisational excellence

LifeCare maintain a culture of excellence and best practice in the services we provide. We are committed to continuous improvement and quality risk management to maintain high standards as a community health organisation.

We are a team

LifeCare's greatest asset is our team of staff and volunteers. We have 45 dedicated staff and around 175 volunteers who engage with LifeCare as COACH community mentors, pantry team members and in other supportive roles.

CEO Report

Crossway LifeCare is an outward expression of the church seeking to positively impact our local community in the name of Jesus. This is a ministry committed to alleviating isolation and loneliness, helping break generational poverty, restoring relationships and seeing people supported through profound life challenges.

In 2022, following the isolating experiences of two years of lockdown, LifeCare was well placed to engage with people in their times of need and to support them towards flourishing through our suite of holistic services.

I am pleased to have stepped into leadership of LifeCare at the beginning of 2022. I am particularly grateful for our wonderful, dedicated staff and for all those in the broader LifeCare team who give their time, gifts, resources and prayer support to allow this work to continue. LifeCare relies on the generosity of our donor base, primarily from Crossway congregations, so our professional services can be made affordable regardless of the client's financial capacity. We thank you so much for your support.

This report outlines the many positive outcomes LifeCare achieved in 2022, for which we are grateful to God for his ongoing provision and leading.

Matt Jones
CEO Crossway LifeCare



Family Violence Programs

2022 commenced for us with an exciting name change. Previously we were known as 'The Women's Centre', referring to both our facility for family violence support and our programs. As we looked to expand to different locations and demographics, including children, we realised we were outgrowing our name.

Seeking something fresh but simple, and inspired by an artist designing a mural for us, we changed the facility's name to Waratah House. Waratah comes from the word 'warada' which means 'beautiful or seen from afar'. Like other native flowers, new growth is stimulated in waratah plants after fire, causing them to literally rise from the ashes. We love how this imagery mirrors the beauty, strength and growth we see in the victim-survivors of family violence we have the honour of working with.

We have also changed the name of our program to 'Family Violence Programs'. This language clarifies who we are and our purpose: to provide support, empowerment and community for people who have experienced family violence. This has made it easier for us to communicate with potential participants and external organisations.



2022 Programs

In 2022 Family Violence Programs focused on supporting victim-survivors of family violence through three main types of support:

1. Courage to Heal Program
2. Term-length programs
3. Thumbs Up

Courage to Heal

The Courage to Heal Program, internally developed, has been running at Waratah House for several years. The program has been finely honed over time to provide wrap-around support for women recovering from the impacts of intimate-partner violence, a specific form of family violence. The program provides weekly group therapy, occasional child care and case management (practical care) support for a 12-month period. This program is one of a kind, providing long-term support that other government funded organisations often cannot. Our team are honoured to walk alongside our participants for a whole year as they navigate the process of deep healing from family violence. Every year we see participants' lives transformed as they reconnect with their identity and find hope, safety and a sense of purpose.

Some of our Courage to Heal participants shared:

I have rebuilt my life from scratch, have a new sense of self-worth and more confidence. I have made new friends and have a better understanding of abuse and healthy relationships.

My experience has been life changing. The Courage to Heal Program helped me build a social network as well as educating and empowering me in my healing journey from domestic violence. I've never felt so safe or supported as I did during my time in this program. It has given me somewhere to belong for a whole year. The care that was given to my child while attending this program was second to none and I could not be more appreciative of the opportunity I had to participate. I am now more self-aware and further along in my healing than I could have imagined I would be without these supports.

In 2022 we started hosting monthly events for past graduates of the Courage to Heal Program. These events were planned and run by graduates for graduates, providing a space for ongoing social connection and community. While many of our participants try to stay in touch with one another after the 12-month program, we often hear that it's hard to maintain contact as a group and the organised event makes this a lot easier. We can always tell when this group is meeting by the amount of laughter echoing through the halls of Waratah House!

Create and Connect

We also expanded our therapeutic programs this year to include short-term group programs. This increased our capacity to support more people and enabled us to provide an option for victim-survivors who are unable to commit to a 12-month program for a variety of reasons, including housing instability and work commitments. We ran two of these programs in 2023, a self-defence course and an art therapy program called 'Create and Connect'.

The participants of Create and Connect shared at their graduation that the program made them feel valued, gave them hope, taught them a positive way to express emotions and provided them with a safe space to come each week to escape the difficulties of their life.

It was fantastic to see how different modalities of support, involving movement or creativity, engaged participants in unique ways. Some participants found these kinds of program more effective, or easier to start with, than traditional talk-based therapy. As such, we hope to provide a range of programs moving forward to cater to the differing needs of each victim-survivor.

Thumbs Up

Sunshine House, our occasional child care program, provides trauma-informed care for pre-school aged children of women completing group therapy programs at Waratah House. In addition, it has been on our heart for several years to run a program specifically for children as victim-survivors of family violence in their own right. In 2022 we saw this dream come to fruition as we commenced a 'Thumbs Up Art and Wellbeing Group' for primary school aged children, in collaboration with Thumbs Up Wellbeing and Intervention. This group involved weekly sessions over two school terms for a small group of children impacted by family violence. At the end of the program, parents noted an increase in confidence, social skills, resilience, ability to focus on tasks and a sense of safety in their children.

Throughout 2022, Family Violence Programs has continued to build a reputation in the community and network with external stakeholders. This has increased referral pathways and enabled Crossway LifeCare to collaborate on initiatives working to see positive change in the broader family violence sector. We are looking forward to opportunities to continue to partner with other organisations and churches in 2023, to not only support those affected by family violence but also work towards the prevention of family violence in our community.

46

Women who have experienced family violence supported towards healing, recovery and growth at Waratah House.

11

Children supported at Waratah House.



Counselling

We have Counsellors, Mental Health Social Workers and Psychologists at LifeCare who see children, adolescents, adults, couples and families. Clients can self-refer, and we also receive referrals from GPs, domestic violence services, employment assistance programs, NDIS and Victims of Crime Tribunal.

Feedback

Clients are sent a survey after their initial session and then quarterly while they are engaged in counselling. This helps us to ensure we are providing a quality, effective service to our clients. Some of the comments received in the past year include:

LifeCare supported my husband and me through the very worst time in our marriage and guided us to a better new way. Our counsellor and the reception staff are simply wonderful. Thank you so much.

I cannot thank LifeCare enough and hope one day to give back some of what you have given me in my desperate times. Thank you!

Thank you for providing a counselling service to those who need it the most. It does change lives. I am so grateful to have found my counsellor at LifeCare during the hardest time of my life. Please continue your great service to vulnerable people like me.

Thank you for the wonderful service you provide. Thank you for the gentle care and kindness shown by your counsellors and reception staff. You offer hope in what sometimes feels like a very hard world.

“I cannot thank LifeCare enough and hope one day to give back some of what you have given me in my desperate times.”

MHFA Courses

LifeCare first started running the Mental Health First Aid course in 2021 for those who serve at Crossway. This course was developed in Australia and has spread to 25 other countries. The aim is to train people to recognise signs of common mental health problems, and to teach them how to provide initial support to someone who is developing a mental illness or experiencing a mental health crisis.

LifeCare runs two courses, one for working with adults and one for working with adolescents. In 2022, we held two courses for working with adults and one course for working with adolescents. Feedback from participants was consistently positive:

This course increased my knowledge and equipped me with the skills and resources to approach mental health-related situations more confidently.

The course really helped to break down the stigma of mental health issues.

Workshops for Mental Health Month

During Mental Health Month in October, the counselling team ran four workshops in the Whitehorse Churches Care space at Forest Hill Chase in Vermont. The goal was to present information that went a step beyond just recognising and understanding a specific issue, to providing participants with practical skills.

Topics covered included:

- Support for the Supporter
- Helping Children Emotionally Regulate
- Managing Anxiety
- Regulating Emotions (Adults)

The feedback was very encouraging. One of the Whitehorse Churches Care staff reported:

I've had so many people tell me how specific workshops have helped them and how they are trying the new tools that were taught.

3526 Client sessions

597 Individuals were provided counselling for a wide range of life challenges including restoring relationships, depression and anxiety, domestic violence and addictions.

100% New clients returning or satisfied after one session.

Community Mentoring

2022 saw significant staff changes for the Community Mentoring team, with Team Leader Lal Joshua and Kids COACH Coordinator Colleen Houghton both retiring. Lal was part of the Community Mentoring team for 7 years and led it for 3.5 years. Colleen worked for Crossway and LifeCare for 23 years and was instrumental in the development of the Kids COACH program. Together, Lal and Colleen have made an incredible impact in the lives of people in tough places.

During the year, 132 people had a friend with purpose through one of our COACH programs. For our Family, Youth and Kids COACH programs, a mentor works with a participant for a period of at least 12 months, walking alongside them and encouraging their strengths as they work towards achieving life goals. With the support and encouragement of a mentor, participants who graduated from COACH during 2022 reported an average wellbeing index increase of 20%.

The rising cost of living saw Financial COACH in particularly high demand, with 51 participants throughout the year. Those participants saw a 71% increase in their self-reported financial wellbeing index.

One of the most encouraging aspects of the year was the way the various COACH streams complemented each other to provide holistic support for families. One example of this is Noeline, who joined the Family COACH program in early 2022. With the support of her mentor, she was able to find work and gain a new sense of self-worth. Noeline recognised the impact her mentor had in her life and wanted the same for her son who had been disengaged from school. After being matched with a Youth COACH mentor during the year, he reengaged at school and is progressing towards his goal of studying biochemistry. Noeline also joined the Financial COACH program where her mentor helped her deal with debts. She recognised she was an emotional spender and accessed counselling to help. Noeline said:

I am so happy. I have not been happy for a while because of everything going on. I don't know how it happened, but I can talk to my teenager without getting angry. My son is motivated again and I can't get over how well he is doing.



“We’d be lost without LifeCare. There’s been times when we haven’t been able to eat. We don’t have a lot of family. You have basically become extended family to us.”

Michelle



Community Connections

Community Connections had a year of growth in 2022. The pantry team increased its support of households struggling due to the rising cost of living, new patrons visited the pantry and community activities re-commenced after the lifting of lockdowns.

David Breen commenced in April 2022 as the Community Connections Team Leader. He is experienced in the community care sector and has settled in well. He supervises the pantry team, organises social events for patrons to connect with one another, and delivers community outings and events such as the LifeCare Christmas Party.

Helen Etueni also joined the staff in May as pantry coordinator and is a fabulous addition to the team. Helen has been volunteering three days a week in the pantry team and was recruited for one day a week to lead the pantry team. Helen coordinates the fortnightly pick-up from Foodbank and ensures the food in the cool room and freezer is kept fresh. She is a warm and friendly person who makes everyone feel welcome. The patrons love her smile and laughter.

In 2022, the pantry team gave away 2700 food hampers, including fresh fruit and vegetables, pantry goods and frozen items. 494 patrons visited the pantry looking for food support from Lifecare and 155 were new patrons. Many were experiencing financial hardship and food insecurity due to the rising cost of living. The pantry team consisted of 15 members who served on a regular basis on either Monday, Wednesday or Thursday. Four Lifecare clients joined the pantry team during 2022 and they have become a valuable part of the team.

One of our pantry goals is to link patrons to other Lifecare services. During 2022 ten people were referred to mentoring or counselling and 60 people attended community activities, including day trips, monthly morning tea and craft gatherings, and the Christmas party. Many patrons that Lifecare supports cannot afford food or special day trips due to little or no income, seeking asylum, domestic violence issues or disabilities.

The Big Box of Kindness was a great success again in 2022. Over 1000 boxes were printed and distributed to families to be filled with items for Christmas dinner. 945 boxes were filled and returned, equating to over \$100,000 in value. Each box was checked by a Crossway team member and distributed to schools, agencies and patrons throughout Victoria. 110 boxes were taken to flood affected families in Northern Victoria (Rochester), 350 were given away at Crossway's South East Campus and 50 at the Brighton Campus. The pantry at East Burwood gave away 120 hampers.

The chaplaincy work at Weeden Heights Primary School and Forest Hill College continued to provide needed support in 2022. Nicole Agius provided excellent well-being support to children, parents and teachers at Weeden Heights and has now moved on to another role. Edward Drew has taken on this role and works three days a week. He is an experienced chaplain and concurrently works for another local primary school. Christian Lipscomb continued to make an excellent impact in the secondary students at Forest Hill College. He noted that many students suffered emotionally due to lack of social interaction for two years during the pandemic lockdowns. He is doing an incredible job five days a week supporting students to overcome mental health and personal development issues.

We continue our partnership with One Voice as we manage their shower truck by building partnerships with local churches to support people experiencing homelessness. In 2022, we had 5 church partners using the shower truck alongside their community engagement activities.

2700 food hampers distributed

494 patrons visited the pantry



COACH Network &
Empowered Faith
Communities

Reactivating COACH Mentoring Programs in 2022

2022 was a multifaceted year as we experienced our first full year without COVID lockdowns since 2019. There was a sense of anticipation across our partners for the opportunity to reactivate their programs, re-engage with referral partners, recruit new mentors, and begin new mentoring relationships. Our COACH National team spent a lot of time supporting local coordinators to effectively re-engage in these core elements of our mentoring framework. However, this was not without its challenges, as across the year many partner churches reported significant challenges with the level of energy and enthusiasm from their church members for volunteering and service opportunities. Additionally, there was a slow re-engagement on the part of many welfare agencies when it came to referrals, as they themselves dealt with staffing shortages and other lingering effects of the COVID pandemic. In spite of this, as the year went on, we heard more and more stories of increased mentoring activity as the vast majority of our partners successfully restarted mentoring in their local communities.

A big success for 2022 was that in collaboration with some great project partners we secured Federal Government Grant Funding to initiate new mentoring programs in Melbourne's Western Suburbs, and also to work with asylum seeker and refugee communities in Melbourne's South East. These provide a significant opportunity with us to work with local churches in those areas to implement community mentoring in new areas.

Growth of New Programs

Across 2022 we saw encouraging growth in the new mentoring programs that we launched the year before. Financial COACH, Chinese COACH and Kids COACH all brought on board a significant number of new partners across the year, additionally it was really great to see the first year of our Indigenous COACH pilot rollout with the Salvation Army in Far North QLD. We already have interest in Indigenous COACH from key contacts in NSW and WA.

Rapid Growth and Impact of Empowered Faith Communities

Empowered Faith Communities has continued to generate significant interest and enthusiasm amongst churches and denominations across Australia. We experienced increased engagement from churches and leaders across 2022, with our main challenge being scaling up capacity to service the high level of demand. This is obviously a great position to be in! We are bringing online more cluster coaches to augment the central leadership of Mark Matthews, and continue to empower more churches across the nation to develop disciple making expressions of community with those doing it tough.

Sam Hearn
National Director (Acting)



Darren's Story

Darren* initially became involved with an Empowered Faith Community through the COACH Community Mentoring program. His mentor, Robert, encouraged Darren to use his passion for cooking to benefit others by working in the kitchen, where he prepared meals alongside Jill.

Although Jill and Darren come from very different social spaces, they became great mates, developing a bond that became loving and caring. Jill, a grandmother, had raised her family while operating a successful restaurant businesses. Darren, having left school before he turned 15 years old, had learned to cook in prison. While working together in the early stages of their relationship, Darren would often regale Jill with colourful stories of his past and present situations, not necessarily to amuse himself but in part to see how Jill would respond. Jill realised that she needed to listen and be non-judgemental, exercising patience and perseverance.

Over time, as their relationship grew and trust was formed and earned, Darren came to rely on Jill for spiritual wisdom and guidance. Jill had earned the right over a significant period of time to ask challenging, reflective questions of Darren. Darren's positive regard and sense of love for Jill was such that he phoned her for Mother's Day to thank her for her contribution to his life. Darren describes Jill as a role model. Jill exemplifies the need to be highly relational and low in challenge in the values gap, recognising that transformation is incremental and a long journey. These are great qualities in a Spiritual Parent in Empowered Faith Communities. Our hope is that with Spiritual Parents building trusting and safe relationships, honesty and vulnerability can form, leading to transformation.

* Darren is not his real name.

“with Spiritual Parents building trusting and safe relationships, honesty and vulnerability can form, leading to transformation.”

136

COACH Partners and Members

33

Households receiving hampers

725

EFC participants



Statement of Income & Expenditure & Other Comprehensive Income

Crossway LifeCare Ltd ABN: 61 144 934 592 (For the Year Ended 31 December 2022)

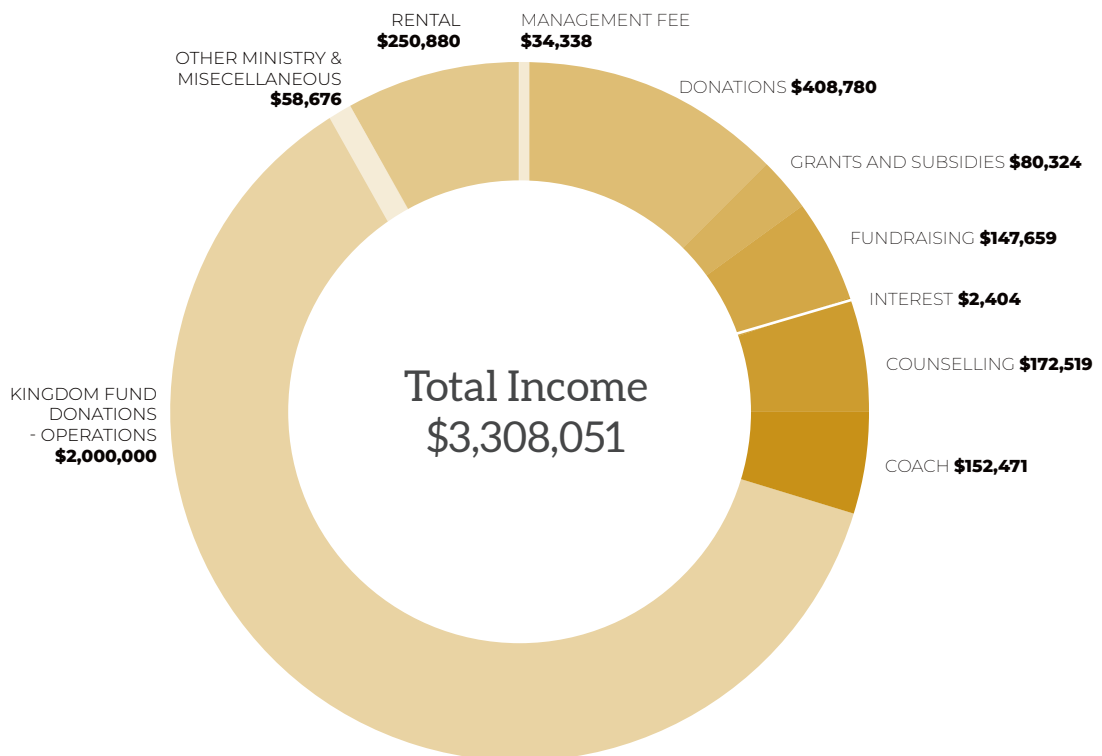
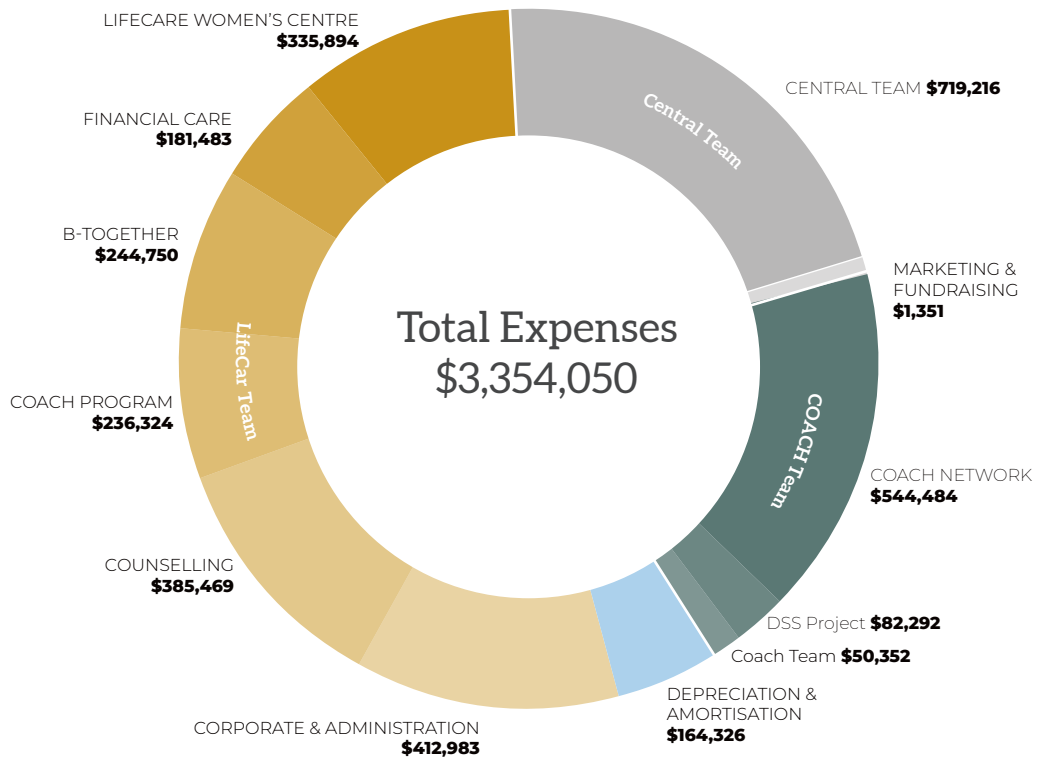
	2022	2021
	\$	\$
Revenue	3,308,051	2,925,230
Central Tears expense	(747,015)	(738,291)
LifeCare Services Team expense	(1,796,902)	(1,635,745)
COACH Team expense	(645,806)	(650,400)
Depreciation & Amortisation & Asset Write Down expense	(164,326)	(267,624)
Total expenses	(3,354,049)	(3,292,060)
Surplus/(Deficit) for the year	(45,998)	(366,830)

Notes to the Financial Statements

Crossway LifeCare Ltd ABN: 61 144 934 592 (for year ended 31 December 2022)

Revenue and Other Income	2022	2021
	\$	\$
Donations	408,780	264,371
Government stimulus	-	137,400
Grants and subsidies	80,324	167,345
Fundraising	147,659	966,080
Interest	2,404	323
Counselling	172,519	197,879
Coach	152,471	73,764
Kingdom Fund Donations - operations	2,000,000	820,000
Rental income - Crossway Baptist Church	250,880	242,400
Management fee	34,338	12,408
Other ministry and miscellaneous	58,676	43,260
	3,308,051	2,925,230

Being transparent with our financial statements and auditor's report is important to Crossway LifeCare. We would like to reassure all our amazing supporters that every dollar they invest is spent wisely to help people in tough places flourish.



Statement of Financial Position

Crossway LifeCare Ltd ABN: 61 144 934 592 at 31 December 2022

	Note	2022 \$	2021 \$
Assets			
Current assets			
Cash and cash equivalents	4	239,271	245,160
Trade and other receivables	5	16,687	2,603
Other current assets	6	21,412	25,304
Total current assets		277,370	273,067
Non-current assets			
Property, plant and equipment	7	4,719,173	4,858,861
Intangible assets	8	-	-
Total non-current assets		4,719,173	4,858,861
TOTAL ASSETS		4,996,543	5,131,928
Liabilities			
Current liabilities			
Trade and other payables	9	49,007	47,075
Other liabilities	10	85,717	139,530
Employee benefits	11	149,483	181,870
Total current liabilities		284,207	368,475
Non-current liabilities			
Employee benefits	11	14,169	19,288
Total non-current liabilities		14,169	19,288
Total liabilities		298,376	387,763
NET ASSETS		4,698,167	944,165
Equity			
Accumulated surplus		4,698,167	4,744,165
TOTAL EQUITY		4,698,167	4,744,165



Directors' Declaration

In accordance with a resolution of the directors of Crossway LifeCare Ltd (the company), the directors have determined that the company is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies described in Note 1 to the financial statements.

The directors declare that in the director's opinion:

- there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable;
- the financial reports gives a true and fair view of the company's financial position as at 31 December 2022 and of its financial performance for the year then ended; and
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.

Director 

Director 

Dated: 9 March 2023

Auditors' Report

Report on the Audit of the Financial Report

Opinion

We have audited the accompanying financial report, being a special purpose financial report of Crossway LifeCare Ltd (the Company), which comprises the statement of financial position as at 31 December 2022, the statement of income and expenditure and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of the Company is in accordance with the Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- giving a true and fair view of the Company's financial position as at 31 December 2022 and of its financial performance for the year then ended; and
- complying with Australian Accounting Standards to the extent described in Note 1 of to the financial report and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the directors' financial reporting responsibilities under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Auditors' Report Continued

Responsibilities of Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and is appropriate to meet the needs of the members. The directors' responsibility also includes establishing and monitoring such internal control as the directors determine necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report


Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of the company's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.


Seward Dawson


Jeffrey Tulk
Partner

Dated: 16 March 2023

Blackburn, VIC

Partnerships & Fundraising

Crossway LifeCare exists to help the vulnerable in our community. Unfortunately, the vulnerable and those in tough places are the least able to financially support the work. Funding for Crossway LifeCare therefore cannot be raised entirely through fees and must be resourced from donations.

We would like to thank all our financial supporters; it is only with your support that we can help people in tough places to flourish. We extend a special thank you to our 23 new monthly donors who partnered with us in 2022. If you would like to financially support Crossway LifeCare and partner with us, please visit www.crosswaylifecare.org.au/donate

Crossway Baptist Church had a financial appeal in June 2022 to support the vital work of Crossway LifeCare and raised a massive \$1,018,339. Thank you so much to the Crossway congregation and everyone that participated in that financial appeal. You helped us to support 2404 people in our local community during 2022.

As life started to get back to the new normal during 2022 our fundraising events did not come back to full capacity and we want that to change for 2023.

We are putting together another Team Crossway LifeCare for this year's Melbourne Marathon which will be held on Sunday 15th October. Get your friends and family together to register and nominate "Team Crossway LifeCare" as your team. Go to <https://melbmara2023.grassrootz.com/crossway-lifecare> then click on 'Register now'. Events start from a 3km walk so everyone can participate in some way.

Justin Tye

Group Partnerships & Fundraising Manger





How you can support LifeCare

Pray

Your prayers are powerful and important to sustain LifeCare. Please pray for our team, our community we serve, the lives we touch and the good news we share.

Volunteer

We value each LifeCare volunteer for their selfless service in helping people in tough places flourish. Volunteers are integral to the mission of LifeCare. For more information, please call 9886 3899.

Fundraise

Walk, run and raise funds to help people in tough places flourish. Go to <https://www.crosswaylifecare.org.au/fundraising>

Give

As a not-for-profit community organisation, we rely on donations from our generous supporters. Every donation makes a difference and LifeCare takes great care to use every dollar responsibly. Our services are provided free to the community, except for counselling fees, which are often subsidised or waived to accommodate our clients' needs. Your donation impacts the lives of people in our local community and beyond.

- **Direct Debit**
Account name: Crossway LifeCare Ltd.
BSB: 083 004
Account number: 19 226 3226
- **www.crosswaylifecare.org.au/donate**

Crossway LifeCare is a not-for-profit community organisation funded by donations from our generous supporters. Donations over \$2 are tax deductible in Australia.



CROSSWAY LIFECARE

crosswaylifecare.org.au

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Crossway LifeCare Ltd.
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